



PENNSYLVANIA
AMERICAN WATER

WE KEEP LIFE FLOWING™



A TOWERING INVESTMENT IN LAWRENCE COUNTY



LAWRENCE COUNTY TO GET A NEW WATER DISTRIBUTION TOWER

As our neighbor and valued customer, we wanted to make you aware of a system improvement project we're completing in your neighborhood.

Pennsylvania American Water is preparing to build a new 300,000-gallon water storage tank along Harmony Baptist Road in New Castle. The \$1.6 million project represents a critical investment for the company in support of our commitment to provide customers with safe, reliable water service.

TANK CONSTRUCTION TIMELINE

JR Contracting, LLC will begin site preparation work on or about March 23. Our tank contractor, Phoenix Tank, will then mobilize the equipment to construct the tank. Work on the tank's foundation and construction of the tank itself will begin the first week of April. Weather permitting, the project will be completed and tank will be in service by the end of December.

TANK CONSTRUCTION WORK HOURS

- **Monday - Sunday:** 7 a.m. to 7 p.m.

Work outside these hours will only take place if needed to maintain the project schedule.

NOISE

With regard to noise related construction of the tank, our contractor will be taking measures to minimize noise levels; however, there will be some unavoidable noise associated with this project. We do apologize in advance for any inconvenience that this may cause.

WATER SERVICE IMPACTS

We do not anticipate any disruptions to your water service as a result of this project. Customers may experience discoloration of the water while the new system is being integrated. This is normal. If this happens, run your water until the water is clear. If the discoloration persists, please call our Customer Service Center.

THANK YOU FOR YOUR PATIENCE WHILE WE WORK TO COMPLETE THIS IMPORTANT SYSTEM UPGRADE.

FOR MORE INFORMATION

If you have additional questions related to this project, please contact:

William Lage
Project Manager
724.654.3706

Customers can also contact our Customer Service Center at 1-800-565-7292. Hours: 7 a.m.–7 p.m. For emergencies, we're available 24/7.

03-2018



INFRASTRUCTURE. ONE MORE WAY WE KEEP LIFE FLOWING.